



CMC Registration Observation and Experience Points

These points relate to becoming a CMC Registered Mediator and form part of the wider requirements for applicants. All applicants will need at least 10 Observation Points acquired over the 12 months before the date of application.

The CMC may seek evidence of the experience being submitted (e.g. date, place, type, method of referral, name of mediator observed) but will not require the names of the parties. (The names of the lawyers involved may be required where the candidate is the lead mediator or the employer in a workplace mediation.)

These rules were updated on 10 January 2022.

There are the following restrictions in relation to these points:

- At least six points must come from mediating or observing real commercial or workplace mediations.
- A minimum of six points must be obtained in the category of mediation that you want to register in (i.e. Civil/Commercial or Workplace). If registering for both commercial and workplace you will need to demonstrate which points apply to which type of mediation so there are six points relevant to both (you may need 12 points in total in this case).
- A minimum of four points must be obtained through real observation of CMC Registered Mediators or Fellows or members of a CMC Registered Panel (Categories A and B below); applicants will be required to identify the mediator(s).

Points can be gained from the following activities:

- A. Four points – **observation of real** mediation with a CMC Registered Mediator or CMC Fellow or a panel member of a CMC Registered Provider of at least 4 hours duration.

- B. Two points – **observation of real** commercial or workplace mediation - observation with a CMC Registered Mediator or CMC Fellow or a panel member of a CMC Registered Provider at least 2.5 hours duration.
- C. Three points – evidencing acting as a **sole or lead mediator** in a real face-to-face commercial or workplace mediation (in relation to type of registration) of at least 2.5 hours duration.
- D. Three points – evidencing acting as a **co-mediator** in a real face-to-face commercial or workplace mediation (in relation to type of registration) of at least 2.5 hours duration.
- E. Three points – evidencing acting as a **mediator in a real online** commercial or workplace mediation (in relation to type of registration) of at least 2.5 hours duration.
- F. Two points – evidencing acting as a **mediator in a real telephone mediation** for commercial or workplace (in relation to type of registration) of at least 2.5 hours duration. A maximum of two cases may be included.
- G. 2 points – observing an approved **mock mediation**. A maximum of two mock mediations or simulations (see J below) may be included.
- H. 2 points – acting as a **volunteer mediator** in a real community mediation (mediators will be required to name the Community Mediation Provider). A maximum of two cases may be included.
- I. 2 points – acting as a **family or SEND mediator** in real cases (mediators will be required to provide evidence and will need to be registered with the Family Mediation Council or the SEND Register of the CMC & College of Mediators, respectively.) A maximum of two cases may be included.
- J. 1 points – taking part in an approved **online simulation**. A maximum of two cases may be included. A maximum of two cases may be included. A maximum of two mock mediations or simulations (see G above) may be included.

NB The length of time set out for 'mediation' can include pre-mediation preparation meetings/calls with mediation participants but not reading or discussion with the mediator about the case.